

# Marina Guide

## An A-Z guide for owners

### Antifoul Removal

We don't allow antifoul blasting (e.g. sand blasting/grit blasting) in the yard. If scraping or sanding antifoul, please lay ground sheets, organise adequate dust extraction and always use the appropriate personal safety equipment. Legs can be fitted to vessels to give clear access below the waterline.

### Barrier

The entrance barrier into the yard works on number plate recognition (ANPR). Owners and their regular crew should provide their car registration, make, model and colour to the Marina Office to gain access. Visitors can use the intercom which will divert to a member of staff who will be able to open the barrier. Please also see **Parking**.

### Car Keys

Where possible, please leave a spare car key in the marina office if you plan on being away for more than the weekend. Car keys left in the office which need to be collected outside office hours can be left in a secure key safe. You will be issued with an access code to retrieve your keys on your return. Please also see **Parking**.

### Chandlery

The Chandlery is open 7 days a week and carries a basic range of fittings, consumables and fastenings. Specialist parts and equipment can be ordered from our extensive list of suppliers and we can normally offer a competitive price if you are happy to wait.

### Children

In the interest of safety, children should wear life jackets and should be properly supervised at all times.

### Covers

When fitting boat covers, bear in mind that the winter weather is far from clement and your covers will receive a fair battering from the gales; do not attach the ties to the shores or stands that support your vessel. Polythene sheets, with the exception of a very few, are not satisfactory as covers as they tend to flap noisily and work themselves loose.

### Diesel

We sell red diesel at the slipway for filling fuel containers. The nearest fuel jetty is at Gosport Marina if you need to fill your tanks.

### Dinghies & Access to Moorings

Dinghies are used to access the mid-river moorings from the end of the Causeway. Provision is made for storing a rigid or inflatable dinghy on the main dinghy pontoon, although specific slots are not allocated. Dinghy storage is included for all mid-river and swinging mooring packages. Customers on walk-ashore mooring packages can request storage for an additional fee.

If you are planning on buying a new inflatable tender, please ensure it will fit in the racks as not all models do. Storage for larger tenders may be reserved on the Link Pontoon for which an additional charge applies. The dimensions for the horizontal racks are max. length of 3.3m with a width between racks of 0.42m with a few at 0.7m. The vertical racks can accommodate max. 3.65m length with max. beam of 1.4m.

Dinghies must be marked clearly with the boat name and this must be visible when the dinghy is in storage. In the event of a shortage of space, we shall remove any unmarked dinghies and dispose of them. Owners are permitted to lock their dinghies in the racks when not in use.



## DIY Repairs & Owner's Workbench

We encourage owners wishing to carry out their own maintenance, but please ensure you have read and comply with our **Regulations** which are available from our website ([www.wicormarine.co.uk/downloads](http://www.wicormarine.co.uk/downloads)) and from the Marina Office. There is a undercover workbench and vice outside the Owners Store.

## Electricity

Smart Meter electricity supply pedestals are provided all around the yard. If you require electricity, please come to the Marina Office. You will need to purchase your own Smartcard (for a one-off fee of £5) and electric units as required at cost. Additional credit to top up your meter can be purchased from the office during opening hours. When no longer required, any remaining credit should be loaded back onto your card. The unused units can be retained on your card for future use, or the value refunded if required. Refunds are not possible if unused credit is not transferred back onto your Smartcard on disconnection.

Owners should supply their own wandering leads and should ensure that all connections are secure and waterproof. Please do not use leads with inline meters. Your lead should have a lockable plug and should remain plugged in and secured at all times. It is not possible to offload every boat close to an electric point so leads must be long enough to reach and extension leads may be required. Please exercise extra care when leaving appliances such as heaters or dehumidifiers connected throughout the winter and ensure you have purchased sufficient credit to avoid running out.

## Engine Removal

We can assist with the removal of engines or other heavy equipment or machinery from your boat when it is ashore, using our Merlo Telehandler. Please enquire in the office for details and pricing.

## Forms

Please submit hauling-out and launching request forms only when your boat is entirely ready for lifting or launching and you are happy for us to carry out the boat movement. We do not book specific slots or dates but will carry out all boat movements as time, tide and weather permit. Forms should be deposited in the letterbox outside the Marina Office. Please ensure all accounts are settled before submitting your form.

## Fresh Water

There is fresh water available from the blue hoses at each end of the jetty and at various points around the boatyard. If you wish to come alongside to fill your water tanks, our walk-ashore pontoon moorings also have water points. We suggest that you run the water for a minute or two before filling containers used for drinking water.

## Gas

We sell Calor Gas and Camping Gaz in most sizes. We regret we cannot refill or accept returns from Non-Calor brands.

## Gear trolleys

Trolleys are available for carrying gear to and from the Main Dinghy Pontoon and are stored at the end of the jetty or under the gantry by the owners store. We try to make sure there are trolleys at each end of the jetty at weekends but it is not always possible to ensure this is the case outside of normal working hours. If you find a trolley with a flat tyre, please report it to the office so that we can repair it.

## Hauling-out

If you wish to come out of the water at any time, we ask you to prepare your vessel using the notes on the hauling-out form and then submit your instruction. We will collect your boat at the first available opportunity and haul her out. You will be informed when she is ashore. We cannot guarantee specific times and do not take advance bookings.

Vessels are blocked off in the yard and shored up using traditional timber shores and cross battens for additional safety. We do not use cradles.

Please do not submit your hauling-out instruction unless you are happy for us to get your boat out on the next available tide. You can submit the form by hand, by post or you can send a scan/photo by email to [inbox@wicormarine.co.uk](mailto:inbox@wicormarine.co.uk). Forms should be put through the letterbox at the Marina Office.



## Ladders

Owners need to provide their own means of getting on and off their vessels when stored ashore. Please do not lock ladders to the shores or stands and in the interests of security, please do not leave it up when you are away from the boatyard.

## Launching

See below for vessels that have laid-up for the winter.

In the event that your boat has come ashore for a short period of storage or she is staying ashore because the boat is for sale or because you are planning a longer storage period, you may not have been given a re-launch date. If you did not specify a date to go back afloat, you will need to liaise with the yard to agree on the next suitable set of tides, taking into account draft and any boats behind and in front.

Once you have prepared your boat for re-launching, you need to submit a launching request.

Please, only submit your launching request if you are happy for us to launch your boat on the next available tide. Due to weather and tidal restrictions, specific times and dates cannot be given and we do not book slots in advance.

## Laying-Up & Winter Storage

When you have finished with your boat for the season, you will need to carry out certain checks to prepare her for hauling-out. The checks are detailed on our hauling-out request form which is available from the office, website or in the entrance to the shower block. You will then need to consider when you would like to have your boat relaunched. On the hauling-out form there is a choice of dates and you must select one of these dates and endeavour to have the boat ready for launching by that date.

Once you have carried out the pre-haul-out checks and selected your preferred re-launch date, and as long as you are happy for the boat to be hauled-out at our convenience, you then submit the hauling-out form. You can submit the form by hand, by post or you can send a scan/photo by email. Forms should be put through the parcel box outside the Marina Office.

We will then process the form and will haul out your boat as soon as time and tide permits. We do not book specific slots as so much depends on tide and weather conditions. Owners do not need to be present for hauling-out. We collect the boat from her mooring and lift her out, wash her and offload her in the yard. You will receive an email or telephone call to say she is ashore.

It is then your responsibility to ensure your boat is ready for launching by the date you have selected and we will be obliged to move boats without notice and charge accordingly if they are blocking access to vessels behind that are ready to launch. If you anticipate a delay, please inform the office as soon as you can, as this gives us time to plan where she is moved to, if indeed she needs to move.

Once you have finished fitting-out and the boat is entirely ready for launching, you need to submit a launching request and confirm that all relevant, pre-launch checks have been carried out. If you are waiting for a contractor to finish a job on the boat before she is launched, you will need to arrange for the form to be submitted on your behalf when they are finished and not before.

If you are applying two coats of antifouling, please inform the office and we will move shores and/or boat stands as soon as we can to enable you to apply a second coat.

On receipt of your request, we will launch the boat as soon as time and tide permits.

Due to the unpredictability of the tides on the slipway, we do not book specific slots for specific boats. Instead, we have to be incredibly flexible and launch what we can, when we can, with minimal delays. Subsequently, we are not able to give advance notice of when we may or may not launch a vessel so if you would like to be present when the boat is launched, you are free to ask but we cannot guarantee it will be possible. If you have carried out work or repairs below the waterline, it is your responsibility to ensure the boat is seaworthy.

Once your boat has been launched, we will return her to the mooring and you will receive an email or telephone call to say that she is back on the water.



## Loading & Unloading Kit & Crew

Owners can come alongside our walk-ashore pontoons or the causeway to load kit and crew or fill water tanks. Please check with the office where you can come alongside and do not tie up alongside other vessels unless you have permission.

It is also possible to come alongside the main dinghy pontoon. As a general rule of thumb, there is enough water at the main dinghy pontoon to come alongside approximately 2 hours either side of high water but we cannot guarantee adequate depth.

## Masts

Masts do not have to be unstepped but we operate a Merlo Telescopic Forklift / Telehandler and can unstep and restep masts if you wish to work on them. Masts can be stored on deck or undercover for an additional charge. Depending on access we can sometimes unstep masts for a short period and store them on trestles for a daily charge for work to be carried out before resteping.

## Masthead Work

We can arrange for minor repairs and inspections on mastheads with our Merlo Telehandler and Safety Platform. Please speak to the office for details.

## Summer Lift

Throughout the sailing season we can provide a lift and scrub or lift out and short term storage. Contact the office for details.

## Outboard & Liferaft Servicing & Repair & Liferaft Hire

If you would like your outboard serviced or repaired you can book it in with one of our approved agents and leave it in the office for collection. Similarly if you need to hire, service or replace a liferaft, our list of agents can help.

## Outboard Tanks

There are two big plastic oil drums filled with fresh water for flushing out your outboard engines. These are located by the Owners Store and on the Main Dinghy Pontoon.

## Owners Lockers

Lockers are available to rent on an annual basis. You will be issued with a special key to access the Owners Store and will need to provide your own padlock for the locker. Additional keys for the Owners Store can be obtained in return for a small deposit. The Owners Store is located beyond the gantry and gas cages at the top of the slipway

## Painting Topsides

If you plan to paint your topsides, please speak to the office in advance of hauling-out and we will endeavour to provide sufficient space to allow clear access around the boat.

## Parking

Please see **Barrier** for details on vehicle access to the yard.

Please leave the slipway, workshops and chandlery forecourt clear at all times. If you are leaving your car in the yard during the week, please check with the office for the best place to park. Please also see **Car Keys**.

Please display a parking slip on the dashboard to say which boat you are visiting. These are available from the office. When leaving your car parked in the yard for more than a day, please leave spare keys with the office in case we need to move it to ensure the smooth and safe operation of the boatyard. If you envisage returning outside of normal working hours, we can arrange for your keys to be left in a secure key safe.

Please do not park beside railings on the road or alongside any workshops or units.



## Pets

With particular reference to dogs, could owners please ensure that their pets are kept under strict control and do not foul the boatyard, pontoons or picnic area and in the event of an accident please ensure that any fouling is cleared up. Please consider keeping pets on a lead if they have a tendency to wander or if you have any concerns about their behaviour or safety around children and other pets.

## Picnic Area

There is a dedicated picnic area available all year round on the foreshore beside the foot of the jetty with tables and BBQs. We can supply charcoal if you give us a bit of notice.

## Rallies

From time to time we host rallies from various Solent sailing clubs and yacht clubs. If you would like further details, please enquire at the office.

## Refuse & Waste Disposal

Kindly use the council bins in the refuse area general rubbish. If you wish to dispose of redundant 12v batteries, please leave them by the council bins and we will dispose of them properly on your behalf. There is a large tank by the council bins for waste oil and dirty diesel. Please dispose of old filters and containers appropriately.

## Regulations

All users of the yard should review the WicorMarine Yacht Haven Regulations, which can be downloaded from our website. Copies are also available from the Marina Office.

## Repairs, Maintenance and Servicing

We maintain a comprehensive list of contractors who have permission to work in the boatyard on owners vessels. Contractors must sign in and sign out when visiting the yard. If you wish to use a contractor that is not on the list you must obtain permission from the office in advance and that contractor will be required to register with us and provide proof of public liability insurance. We reserve the right to ask for references in the interests of safety and good management.

We aim to ensure you receive a professional service and value for money at all times from our approved contractors. Please give us your feedback if you use any of them, it is essential for keeping a reliable directory.

## Sail repairs

Sails can be left for collection by prior arrangement and each sail must be clearly labelled with the boat name, owners name and the name of the sail repair company.

## Salt Café

Salt Café is open 7 days a week for great coffee, brunch, lunch and cake. The café is licensed so you can enjoy a beer or glass of wine on the sun deck with fine views across the harbour and they also run frequent 'dining room' and nights - check their Facebook page for details.

## Sanding

Where electric machines are being used to sand topsides or below the waterline, please organise adequate dust extraction and always use the appropriate personal safety equipment. Please also see **Antifoul Removal**.

## Toilets and Showers

The toilet and shower block is located opposite the café rear door and is open 24 hours a day. You do not need a code to enter the facilities but we do ask that you keep them clean and inform the Marina Office if anything runs out.

## Valet Berthing

If you arrive back on the moorings and the weather or tide prevents you from picking up your regular berth, please contact the Marina Office who may be able to give you an alternative temporary mooring. For a small charge we can put your boat back on her regular mooring.



## WiFi

We have limited WiFi connectivity around the yard. If you can see Salt WiFi as an available network on your device, you will most likely be able to connect. Once you connect to your browser you will be redirected to a log in page where you can select free access.

## Yard Dinghies

We have five large white plastic tenders which can be used by visiting contractors and owners alike for accessing the moorings when an owners dinghy is not available or for when a larger capacity tender is required. Prior to use, dinghies must be signed out with the office. Oars and rowlocks are also available from the car port. Please ensure the dinghy is returned to the link pontoon after use unless arranged otherwise.

