



The Complete Package is an all-inclusive annual arrangement which provides a flexible sailing period with the security of a reserved space in the yard for winter laying-up. The package covers the 12 month period from 1<sup>st</sup> April to 31<sup>st</sup> March and attracts preferential rates when booked and paid for in advance.

**The Package Includes:**

- Mooring
- Unallocated dinghy storage on main dinghy pontoon (mid-river and swing moorings only)
- Winter Storage ashore (if available, undercover storage will attract an additional charge)
- Boat handling  
Includes collection from your mooring, hauling-out, scrubbing, blocking-off, re-launching and return to your mooring
- Car parking
- Use of toilet & shower block

**Optional Services:** *(See Price List)*

- Mast handling and mast storage
- Electricity
- Owners Store locker

**New Customers**

New owners who take up the offer of the complete package and wish to arrive before 1<sup>st</sup> April will be charged for the additional time on the mooring on a pro rata daily basis.

For packages secured in advance, no refund for unused moorings will be made to new owners arriving after 1<sup>st</sup> April.

**Renewal Invitation**

Existing package owners will receive an invitation to renew the agreement around September time just prior to the laying-up period.

**Extended Storage Charges**

Owners who choose not to renew their package but have come ashore and remain in the yard after the end of the winter storage period on 31<sup>st</sup> March will incur ongoing storage charges at the prevailing rate.

If vessels remain ashore for more than 12 months from date of hauling-out additional launching charges will apply.

## **Laying-up**

- When you have finished with your vessel for the season, carry out all pre-haul-out checks.
- Decide when you plan to be ready for re-launching and then submit your hauling-out request. Completed forms can be scanned and emailed, posted or submitted by hand. Forms are available to download from the website or can be collected from the office or in the shower block after hours.
- We will inform you by email or telephone when your boat is ashore.
- Depending when you elect to have the boat ready for launching, carry out all pre-launch checks and submit your launching request form as above.
- Again, we will inform you by email or telephone when your boat is back on the water.

## **Important - Please Read**

We do not use cradles.

We do not pre-book specific dates for hauling-out or launching.

We do not require owners to be present during hauling-out or launching.

Owners must provide their own ladders and extension leads.

Owners should familiarise themselves with the WicorMarine Yacht Haven Regulations. The Regulations can be viewed on our website ([www.wicormarine.co.uk/downloads](http://www.wicormarine.co.uk/downloads)) or can be obtained from the Marina Office.

## **Cancellations & Refunds**

Please review our current Refund Policy which forms part of the WicorMarine Yacht Haven Regulations. Please note, no refunds will be payable for unused boat handling if owners ultimately choose not to come ashore as part of the package.